

Information sheet for clients to keep

Anna Bonnage Training and Tuition

Tel: 07472 136425

Web: www.annabonnage.com

Email: horsemanship@annabonnage.com

Cancellations

There will be a cancellation fee if the lesson is cancelled **without 24 hours notice**. The fee will be the full cost of the lesson, this is unless cancellation is due to sudden severe illness or severe weather conditions. In situations of moderate wind and rain lessons will still commence. If I (Anna Bonnage) have to cancel your lesson appointment within 24 hours due to sudden illness or severe weather conditions, then a new appointment will be arranged as soon as possible.

Documenting your lessons via film or photography

By Signing the Rider Registration form you agree not to film or photograph any lessons without prior knowledge and agreement from Anna Bonnage. If any filming or photography is agreed, it will not be shared with anyone, posted on social media platforms or made public in any way. The footage or photographs are purely for your personal use and must be kept private.

Help by Telephone

I welcome calls if you feel that you are unsure or concerned about how to deal with a situation that has occurred with your horse, or for clarification regarding subjects covered in your previous lesson. Please call me directly regarding this on 07472 136425.

Covid-19 Measures in place

While Covid-19 is present in the UK we agree to follow the changes in Government guidelines during lessons to keep everyone safe.

I look forward to working with you and your horse

